

## **Quality Policy**

Type: Policy

Department: Executive DocID: PMS-COM-POL-0002

Version: 6.0 Owner: CEO

PYBAR MINING SERVICES PTY LTD (PYBAR) is committed to the effective delivery of services to our customers in accordance with our Values. The Company is committed to the principles of Quality Management (continuous improvement and consistency) and the successful implementation and maintenance of an integrated management system for our business. The Company will achieve this unequivocally through establishing:

- a documented Quality Management System that meets the AS / NZS 9001 Quality Assurance Standard:
- Quality Management as the basis of an integrated approach to customer service, business administration, safety, and protecting the environment in which we operate;
- education and training for all employees in the principles and practices given by the Company's Quality Management Plan;
- an effective continuous improvement program that not only ensures the quality of service to our customers, but helps to reduce costs and waste and improve productivity and safety;
- a program of periodic management review and internal audits of the Company's systems to ensure relevance, applicability and proper application throughout our operations;
- an understanding of our customer's requirements through regular contact and review, and whenever possible, we will strive to surpass those requirements;
- business practices that provide our customers with professional services and products that are:
  - technically sound;
  - satisfy customer needs;
  - · delivered on time and within budget; and
  - represent value for money.

The Company and its employees are committed to achieving the Quality Management goals set by this policy.

Brendan Rouse Chief Executive Officer

8. Novse

**PYBAR MINING SERVICES PTY LTD** 

Date: 19/07/2017